

**Bracknell Forest Council  
Record of Decision**

<b>Work Programme Reference</b>	<b>I101771</b>
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1. **TITLE:** Local Government and Social Care Ombudsman Annual Review Letter

2. **SERVICE AREA:** Chief Executive's Office

3. **PURPOSE OF DECISION**

To provide an overview and commentary on the Local Government and Social Care Ombudsman (LGSCO) annual review letter.

4. **IS KEY DECISION** No

5. **DECISION MADE BY:** Executive

6. **DECISION:**

**That** the Executive Member of Council Strategy and Community Cohesion notes the Local Government and Social Care Ombudsman's annual review letter 2021.

7. **REASON FOR DECISION**

The annual review letter provides the council with information to help assess the council's performance in handling complaints.

8. **ALTERNATIVE OPTIONS CONSIDERED**

None Considered

9. **DOCUMENT CONSIDERED:** Report of the Chief Executive

10. **DECLARED CONFLICTS OF INTEREST:** None

<b>Date Decision Made</b>	<b>Final Day of Call-in Period</b>
19 October 2021	26 October 2021